

## PCTech Data Backup Waiver Form

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### **Data Back Up Protection As A Precautionary Measure:**

You agree, and understand that it is your (the customers) responsibility to maintain scheduled current backup copies of all important data & software(s) stored on your computers hard disk drive(s). PCTech Computer Repair Augusta GA shall not be responsible at any time for any loss, alteration or corruption of any software, data or files.

- Your computer system will not be intentionally harmed.
- The primary goal is to fix/repair your computer, not damage it.

In the case of accidental damage of data to your system caused by an already existing problem in your system such as viruses, spyware, malware, badly configured software, failing hard drive, or hardware problems, failures. You, the customer agrees that keeping a current data backup of important data files & software(s) on said computer is important, and your responsibility prior to repair service.

I, (client/customer) understand that system diagnostics, repair of a virus/spyware infected system, badly configured hardware, hardware problems/failures, or harddrive testing on a possible bad, faulty harddrive can "stress" the harddrive which can, in rare situations can result in complete data loss.

By not requiring the Data Backup service to be performed on ANY data within my computer, or laptop I, (client/customer) will not hold PCTech Computer Repair Augusta GA responsible for any data loss that can possibly occur during computer diagnostics and repair., or any existing problems. Especially for virus, spyware infections, a failing hard drive, or other any reasons mentioned above on a computer or laptop.

- **Data Backup Service \$49 - Up to 2 DVD's of Data (\$10.00 extra for each additional DVD of data)**
- Entire Hard Drive Image Backup (External Hard Drive Needed) \$89

I am interested in Data Back Up Service prior to repair service, as a precautionary measure.

Yes \_\_\_\_\_ No \_\_\_\_\_ (Customer Initials – Yes or No)

**Client/Customer Signature:** \_\_\_\_\_ (Data Back Up Waiver Agreement)

Print Name: \_\_\_\_\_ Date: \_\_\_\_/\_\_\_\_/\_\_\_\_

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If you request Data Backup Service to be performed, what important Data do you require backed up?

Photos \_\_\_\_\_ Documents \_\_\_\_\_ Other: \_\_\_\_\_